

PORTABLE MASSAGE TABLE

USER'S GUIDE & WARRANTY

OUR PORTABLE TABLES

- ATHENA
- ATHENA-LITE
- OMNI
- HAWAIIAN
- FELDENKRAIS

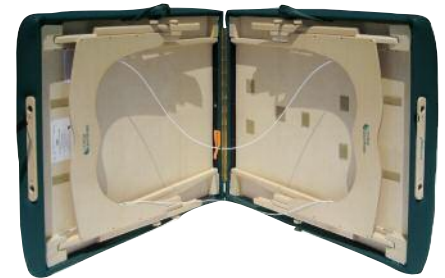


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Thank you for choosing Custom Craftworks™ brand massage equipment. Please be assured that you have made an excellent choice. You have our solid guarantee to stand behind our products.

We would like to think that this is only the beginning of your ongoing relationship with Pivotal Health Solutions. We are committed to ensuring your satisfaction, and hope to provide you with new and innovative products in the years to come.

To help us to serve you and other massage professionals better, we ask you to take a moment, complete the warranty registration and mail it to us. You may also register your warranty at www.pivotalhealthsolutions.com. We appreciate you answering our questions so we can continue to focus on what's important to you.

We value the trust that you have placed in us, and invite you to contact us anytime with questions or comments. We look forward to the opportunity to serve you again in the future.

The Team at Custom Craftworks™

PORTABLE TABLE SET UP

To set-up your table:

1. Set folded table on its rubber bumpers and loosen closure strap.
2. Remove face rest base and face pillow. (If included with your table)
3. Open the table up until the legs are fully extended. Grasp the handles and pull the sides apart. The legs and braces should snap into place. (Pictures 3 and 4)
4. With the table opened, tilt the table upright until all four feet are on the floor. Then lift one end of the table while pushing down on the middle. Check to ensure that cables aren't twisted and that the table is level. (Picture 5)



PICTURE 1



PICTURE 2



PICTURE 3



PICTURE 4



PICTURE 5

To adjust the table height:

Choose the hole that represents the desired height and after removing the knob, put the bolt through that hole. Replace and tighten the knobs by hand until snug. Repeat on all other leg extensions, setting all extensions at the same height.



PICTURE 6

PORTABLE TABLE SET UP

Portable Massage Table

To close your table:

1. Turn the table on its side, resting on the rubber bumpers.
2. Store the headrest and arm sling under the table.



PICTURE 1



PICTURE 2



PICTURE 3 - CORRECT



PICTURE 4 - INCORRECT

3. Fold the legs into the table; make sure the cables are inside the table.
4. Make sure to fold cables in. (Picture 3 and 4)
5. Secure the latches and store in the carrying case.

To use the Shiatsu cable:

1. Lay table upside down. Examine how the elastic string is positioned, so you can correctly restore it to draw up the cables when closing your table.
2. Locate the joint connector nut at the junction of the long and short cable.
3. Press in the spring-loaded tab and slide the end of the long cable off of the nut, leaving the washer and the short cable on the nut.
4. Remove one end only of both long cables.



#2 JOINT CONNECTOR



#3 SPRING-LOADED TAB



#4 REMOVE LONG CABLE



#5 FOLDING LEGS

5. Fold the legs against the table top and tuck the cables down so they do not bind against the table top or the floor. Lay the table flat on the floor, being careful not to open it too far, putting strain on the hinge.

***FOR OMNI AND FELDENKRAIS OWNERS:** Due to the inverted truss system installed on the underside of your table for additional strength, you cannot utilize the shiatsu feature. *

TO REPLACE CABLES: Open the legs out, thread the long cable back through the elastic string, and slide it back over the joint connector nut, until you hear a click. **CABLES MUST BE CORRECTLY RE-ATTACHED OR YOUR TABLE WILL COLLAPSE!**

ELEVATING LIFT BACK

Portable Massage Table



FOR HAWAIIAN TABLES:

Elevating lift back. Your table will adjust at various angles between a flat and 60 degree position, and is rated to 450 lbs. To adjust angle of head section, slide the wooden bar securely into place in the appropriate notch to reach desired angle. Due to the lift-back mechanism installed on your table, you cannot utilize the shiatsu feature.

Position
Manual Elevating Lift Back



USING YOUR PRE-NATAL TABLE

Portable Massage Table



1. Set up and adjust your table according to the directions.
2. Remove the face rest base, pillow and sling from under the table.
3. Insert the face rest into the dowel holes at the end of the table and place pillow on velcro.
4. Remove the breast recess and belly plugs.
5. Push the wooden bars underneath the belly hole to the side so the hole is open.
6. Drape the sling across the top of the table over the belly hole.
7. Adjust the sling to the desired depth and secure the sling by attaching the ends to the velcro strips on the underside of the table



BREAST RECESSES



FLAT SURFACE

CARE AND CLEANING

Portable Massage Table

UPHOLSTERY:

Remember to clean your table thoroughly after each use. Massage oil, lotion or body oil left on the upholstery can make the fabric prone to cracking. Normal cleaning can be done with a wet cloth and a mild, oil-free soap. Be sure to rinse and dry. For heavier stains, use a stronger cleaner such as Formula 409.

Although the upholstery on your table is durable, it can be damaged by contact with something sharp or abrasive. Tears may be repaired with vinyl repair glue, available from most hardware stores. If you plan to do a lot of outcall work, we recommend using a carry case to protect your table. Temperatures below freezing can make some upholstery vulnerable to cracking. Allow the table to warm slightly before using.

WOOD:

The finish on your Custom Craftworks™ table requires no maintenance. However, if over time you want to restore or increase the original luster, you may occasionally apply a light coat of Lemon Oil or other furniture polish.

NOISE:

Custom Craftworks™ tables are designed and tested rigorously to eliminate noise. Periodically check to see that all fasteners are tight. Check to see that the height adjustment knobs are securely tightened and that the felt pads between legs and leg extensions are intact.

UPHOLSTERY CARE AND CLEANING:

To find your fabric type look at the label on the underside of your table or under the arm rest of your chair.

Please keep the plastic bag around your table for use during storage. When storing your table for periods longer than 24 hours in the carry case, we recommend inserting your table into the plastic bag before placing it in the carry case. Use of oils, lotions, creams and other solvents on your table may pull color from the carry cases and slightly discolor areas of the vinyl when left in the case for longer periods of time. Inspect your table regularly for discolorations and clean immediately with soap and water to avoid any discolorations setting into the vinyl. New plastic bags can be purchased from us should your original be lost or torn.

LEVANTE, URETHANE AND NATURAL TOUCH DAY-TO-DAY CLEANING:

Remove ordinary smudges with a mild, oil-free soap and water solution. Dry with a soft, lint-free cloth or towel. For more difficult stains, use a stronger detergent. Follow the detergent's instruction label closely. The use of vinyl "conditioners" or "protectants" is not required or recommended.

Although our fabrics are resistant to most common stains, some fabric dyes can create permanent stains. To minimize any problems from these and other stains, we recommend cleaning as soon as stains are noticed. Make sure the recommended cleaning agents are used in the following order:

Step 1 cleaners: Nonabrasive household cleaners such as Formula 409® or Fantastik® may be used with a soft cloth or damp sponge. Rinse cleaned area with fresh water and dry with a clean cloth.

Step 2 cleaners*: Solvent-type cleaners such as Rubbing alcohol (isopropyl alcohol), may be liberally applied with a soft cloth or damp sponge. Rinse cleaned area with fresh water and dry with a clean cloth.

CAUTION: STEP 3 CLEANERS ARE FOR LEVANTE ONLY:

Step 3 cleaners*: Strong, active solvent cleaners such as nail polish remover (acetone/water) to be applied with a soft cloth or damp sponge. Stain should be removed with less than six (6) rubs: if the stain persists after six rubs, stain has set and probably cannot be removed. Rinse cleansed area with fresh water and dry with a clean cloth.



*** CAUTION.** These solvents are highly flammable. Exercise proper care in cleaning. Wear rubber gloves during all cleaning activity. Use caution in cleaning around stitching.

GUARANTEE & WARRANTY

Portable Massage Table

SATISFACTION GUARANTEE:

If you are not completely satisfied with a Custom Craftworks™ product, call us at 800-627-2387 or e-mail info@customcraftworks.com within 30 calendar days of receipt of your product.

Products must be returned to Custom Craftworks™ in the original packaging in new condition, along with a Return Authorization number provided by our Customer Service Staff. Upon receipt of the product in new condition, our customer will be refunded the original purchase price, less shipping charges. Our customer is responsible for all return shipping costs associated with this 30-day guarantee. Our customer is responsible for the correct repackaging of the product. We recommend that you use a traceable shipping service and insurance coverage to avoid damage or lost returns. Products damaged or lost in shipping are our customer's responsibility.

Products with special order features are only returnable due to a manufacturers' defect. Rush production fees, expedited shipping costs and special order charges are not refundable.

Linens, oils, lotions, creams and disposables are returnable and refundable only if they are unopened or due to manufacturers' defect.

SHIPPING DAMAGE:

If you notice that your product packaging appears damaged and you suspect ship damage, notify your delivery driver immediately, and write "damaged" along with your signature. Contact Custom Craftworks™ immediately so we can assist you with the freight claim process. Retain all original packaging, as ship damage claims cannot be processed without the original packaging. Even if your product appears undamaged, please inspect the contents of your package carefully before throwing away the packaging materials.

CUSTOM CRAFTWORKS™ LIMITED LIFETIME WARRANTY:

Custom Craftworks™ products are guaranteed to be free from defects in material and workmanship to the original customer. Our warranty is valid with proof of purchase. Different components and products of Custom Craftworks™ carry different warranty timelines. Please consult the Warranty Guide or contact Customer Service for more details.

Custom Craftworks™, at our choice, may elect to repair or replace any of our products covered by this warranty. This includes the warranty provided by the manufacturers' of the foam (5 years) and the fabric (3 years).

Our warranty does not include damages caused by improper set-up, accidents, improper storage, misuse, or tears or cracks in the upholstery. The customer shall be responsible for the proper set-up and use of the product. Under no circumstances is Custom Craftworks™ liable for any direct or indirect costs or damages.

Our warranty is invalid and our liability terminates if modifications or repairs are made to the product without the authorization of Custom Craftworks™.

Custom Craftworks™ reserves the right to inspect claimed defective products. No returns, replacements or repairs may be made without prior written consent. Please do not return any product to Custom Craftworks™ without first contacting Customer Service for a Return Authorization number. Products returned without a Return Authorization number will be refused back to the customer at their expense. Some replacement parts may vary from those originally supplied and are subject to availability. Customized or discontinued products and options may not be available for replacement.

GUARANTEE & WARRANTY

Portable Massage Table

In the event of approved warranty-related returns and exchanges, Custom Craftworks™ will provide standard return shipping back to our customers within the continental U.S. in accordance with the Custom Craftworks™ Warranty Guide. The customer is responsible for return shipping charges of stationary and lift tables.

International Customers should consult the Custom Craftworks™ Warranty Guide since the international warranty may vary from the U.S. warranty.

The warranty outlined herein is the sole and exclusive warranty provided by Custom Craftworks™. There are no other warranties or guarantees provided by Custom Craftworks™, either expressed or implied, including any warranties of merchantability or fitness for a particular use. Incidental or consequential damages are excluded. We do not assume for us any other liability in connection with the sale of our product.



OUR PROFESSIONAL QUALITY MASSAGE TABLES FEATURE:

Portable Massage Table

STABLE EFFICIENCY: Stable efficiency is the result of building tables where each component reinforces the strength and stability of the other components. Our exclusive Integrated Frame System utilizes stabilizing hardwood blocks in every corner.

LONG-LIFE COMFORT: Deliver an experience of total relaxation to your clients on our world class Foam Systems. We've chosen premium quality foams that maintain fullness,

so your clients will enjoy the supreme comfort of your table for many years to come.

LIMITED LIFETIME WARRANTY: Our Limited Lifetime Warranty reflects our commitment to your ongoing satisfaction. It is also a testimony to our track record for building tables that serve superbly year after year, decade after decade.

Legs and braces glide on nylon inserts at the point of contact for smooth, silent operation.

Comfortable, reinforced handles secured to the underside of the rail for maximum durability.

Support top is made from high grade birch, chosen for strength and flex-resistance.

Attractive vinyl-coated aircraft cable eliminates fraying, rusting and kinks. Couplings are machine crimped for safety.

Shown with Optional Prenatal Feature. (Includes Thicker Plywood, Prenatal Plug Support Bar, Belly Sling and Plug).

Easy to use Shiatsu release, no tools required!

7-Ply reiki end panels for incredible strength on every American made Custom Craftworks table.

Easy height adjustment provides optimum leverage and less back strain while you work.

Two Knobs provide greater lateral stability, eliminate pivot points.

Exclusive velcro closure strap means no latches in the way.

Face rest holes on both ends for convenience

Hardwood blocks in all eight corners are securely braced, stapled and glued to provide maximum strength.

Our sewing and upholstery is flawless, with beautifully stitched corners and the fine finishing touches we are famous for.

Thicker hardwood rails provide minimum table flexion.

Full length hinge restricts lateral torquing between table halves.

Silencing felt pads between legs and extensions eliminate the squeaks and creaks common to many tables.

POPULAR PRODUCTS AND ACCESORIES

Portable Massage Table



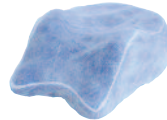
SANI-COVER DISPOSABLE FACE REST COVERS



FLANNEL FACE REST COVERS
Color: White



OMNI CERVICAL RELIEF PILLOW



OMNI DISPOSABLE COVERS



30" 3 POCKET CARRY CASE



SINGLE OIL HOLSTER



DOUBLE OIL HOLSTER



BACKNOBBER® 2



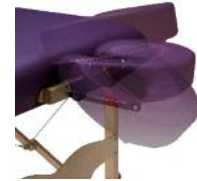
6"x 27" ANKLE BOLSTER



ARM REST SHELF



ROLLING STOOL



ADJUSTABLE FACE REST



SHEETS
Sheet Set (Flat and Fitted)



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Eugene, OR 97402
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www.CustomCraftworks.com

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Your table number is listed on the Table Care label placed on the underside of your table. For your convenience you may wish to record the table number in the space provided along with the date purchased.

Table #: _____

Date purchased: _____



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